

**Noel-Levitz - Student Satisfaction Inventory Survey
Spring 2009
Mountain View College - Local Items Results**

	MVC Local Items	MVC Spring 2009		
		Import	Satis / SD	Gap
71.	The MVC Green Team is a good source of information, and provides activities related to sustainability and green resources such as recycling for the college community.	5.38	4.93 / 1.40	0.45
72.	The online Class Schedule on the MVC web site is easy to use and sufficient to plan my classes.	6.09	5.56 / 1.45	0.53
73.	The use of a Common Book like the <i>Autobiography of a Face</i> helps me stay connected to my classes.	5.05	4.83 / 1.41	0.22
74.	The MVC R.E.A.C.H. Program provides academic advising and study skills workshops that meet my needs.	5.62	5.10 / 1.38	0.52
75.	The MVC Male ACCESS Program provides advising, tutoring, and mentoring services that meet my needs.	5.36	4.81 / 1.38	0.55
76.	The MVC Disability Services Office provides students with disabilities helpful accommodations and support services.	5.52	5.01 / 1.40	0.51
77.	The MVC Life Transitions Program provides childcare, textbook lending, advising, and activities that meet my needs.	5.58	5.08 / 1.43	0.50
78.	The MVC TRIO Program provides advising, tutoring, textbook lending, and activities that meet my needs.	5.57	5.11 / 1.39	0.46
79.	The MVC Rising Star Program provides financial assistance and academic support services that meet my needs.	5.83	5.16 / 1.58	0.67
80.	The MVC SPAR Office provides activities, clubs, speakers, and workshops that meet my needs.	5.70	5.27 / 1.44	0.43

Note: All ten MVC local items below the midpoint in average importance (6.19).
Items 72 and 80 are above the midpoint in average satisfaction (5.24).

113.	Please select the top three areas that you use OR would like to use to locate or receive information about MVC.	#	%
	1) MVC Printed Class Schedule	59	20.4%
	2) MVC Web site	119	41.2%
	3) MVC poster stands, bulletin boards, or Welcome Center	16	5.5%
	4) Email messages from MVC	64	22.1%
	5) Text messages from MVC (If they were available)	21	7.3%
	6) MVC "facebook" (If it were available)	10	3.5%
	Total Responses:	289	100.0%
	No Answer:	405	

Mountain View College - Spring 2009
Noel-Levitz Student Satisfaction Inventory Survey
Survey Item #112. Major

Please use the major code below that best describes your studies
at MVC.

Major Code	Major Description	#	%
0001	Accounting	46	7.9%
0002	Aviation	6	1.0%
0003	Business	99	17.1%
0004	Computer Aided Design and Drafting	15	2.6%
0005	Computer Information Technology	9	1.6%
0006	Computer Science	15	2.6%
0007	Criminal Justice	26	4.5%
0008	Electronics	1	0.2%
0009	Engineering	30	5.2%
0010	Health Information Management	10	1.7%
0011	Liberal Arts and Sciences	55	9.5%
0012	Management	8	1.4%
0013	Mexican American Studies	1	0.2%
0014	Music	5	0.9%
0015	Nursing	65	11.2%
0016	Speech Communications	6	1.0%
0017	Teacher Preparation / Education	78	13.4%
0018	Welding	1	0.2%
0019	Undecided	104	17.9%
Total Responses:		580	100.0%
No Answer:		114	