

Mountain View College - Spring 2002
Noel-Levitz
Student Satisfaction Inventory (SSI)

MVC Local Items Results

MVC Spring 2002 SSI Local Items	Importance	Satisfaction / SD	Gap
71. Campus item - The Rising Star Program staff is friendly and helpful.	5.43	5.03 / 1.50	0.40
72. Campus item - The Testing Center staff is friendly and helpful.	6.18	5.39 / 1.64	0.79
73. Campus item - The Health Center staff is friendly and helpful.	5.77	5.27 / 1.44	0.50
74. Campus item - Student Programs and and Resources Department provides services (speakers, clubs, activities) that meet my needs.	5.77	5.28 / 1.43	0.49
75. Campus item - There is a good variety of services available to the evening students.	6.01	5.07 / 1.66	0.94
76. Campus item - The MVC TRIO/FOCUS program provides services that meet my needs.	5.44	4.92 / 1.49	0.52
77. Campus item - The MVC web page is a good source for information about the college.	6.21	5.53 / 1.41	0.68
78. Campus item - MVC courses are offered at times that meet my needs.	6.50	5.57 / 1.48	0.93
79. Campus item - MVC has an efficient registration process.	6.42	5.71 / 1.37	0.71
80. Campus item - I am pleased with the e-mail service provided to MVC students.	5.84	5.39 / 1.52	0.45